

Q4 2024 Availability and Performance Report

Interface Name/Id		Interface type	
A		B	
openbanking.privatebank.jpmorgan.com		Dedicated Interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated Interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
D	E	F	G	H	I	J	
1	100	0	0	0	0	0	0
2	100	0		311	0	0	0
3	100	0		0	0	0	0
4	100	0		0	0	0	0
5	100	0		0	0	0	0
6	100	0		0	0	0	0
7	100	0		0	0	0	0
8	100	0		0	0	0	0
9	100	0		0	0	0	0
10	100	0		0	0	0	0
11	100	0		0	0	0	0
12	100	0		0	0	0	0
13	100	0		0	0	0	0
14	100	0		0	0	0	0
15	100	0		0	0	0	0
16	100	0		0	0	0	0
17	100	0		0	0	0	0
18	100	0		0	0	0	0
19	100	0		0	0	0	0
20	100	0		0	0	0	0
21	100	0		0	0	0	0
22	100	0		0	0	0	0
23	100	0		0	0	0	0
24	100	0		228	0	0	0
25	100	0		0	0	0	0
26	100	0		0	0	0	0
27	100	0		0	0	0	0
28	100	0		0	0	0	0
29	100	0		12	0	0	0
30	100	0		0	69	0	0
31	100	0		13	0	0	0
32	100	0		49	0	0	0
33	100	0		0	0	0	0
34	100	0		0	0	0	0
35	100	0		188	0	0	0
36	100	0		0	0	0	0
37	100	0		0	0	0	0
38	100	0		201	0	0	0
39	100	0		324	0	0	0

40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	100	0
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	100	0
90	100	0
91	100	0
92	100	0

	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	1028	0	0	0
	298	0	0	0
	304	0	0	0
	0	0	0	0
	0	0	0	0
	496	0	0	0
	527	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	18	20	26	0
	0	0	0	0
	0	0	0	0
	0	0	0	0
	0	0	0	0

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

Day	Availability statistics	
	Uptime (%)	Downtime (%)
	D	E
1	100	0
2	100	0
3	100	0
4	100	0
5	100	0
6	99.56	0.44
7	100	0
8	100	0
9	100	0
10	100	0
11	100	0
12	100	0
13	99.07	0.93
14	100	0
15	100	0
16	100	0
17	99.5	0.5
18	100	0
19	100	0
20	100	0
21	100	0
22	100	0
23	100	0
24	100	0
25	100	0
26	100	0
27	100	0
28	100	0
29	100	0
30	100	0
31	100	0
32	100	0
33	100	0
34	100	0
35	100	0
36	100	0
37	100	0
38	100	0

Payment services user interface	Performance statistics			
	Dedicated Interface			
	Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)
F	G	H	I	J
946				
907				
1552				
830				
979				
1110				
2304				
969				
1820				
1027				
898				
664				
767				
1595				
927				
892				
944				
1337				
945				
992				
1001				
756				
914				
926				
756				
751				
955				
1038				
885				
1875				
763				
788				
918				
765				
624				
1566				
946				
742				

39	100	0
40	100	0
41	99.77	0.23
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	99.77	0.23
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	98.31	1.69
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	99.57	0.43
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	99.77	0.23
86	100	0
87	100	0
88	100	0
89	99.78	0.22
90	100	0
91	100	0
92	100	0

883			
863			
1121			
778			
1055			
907			
1275			
1030			
920			
537			
841			
1559			
862			
931			
1915			
1061			
1043			
1050			
1040			
869			
1066			
2010			
1185			
634			
720			
1280			
1140			
1470			
1315			
917			
715			
1315			
935			
958			
1105			
1040			
938			
532			
727			
1056			
1445			
982			
1020			
1150			
735			
1040			
1401			
1965			
1157			
2060			
1123			
1465			
1039			
1705			