

Q3 2024 Availability and Performance Report

Interface Name/Id		Interface type	
A		B	
openbanking.privatebank.jpmorgan.com		Dedicated Interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated Interface			
	D	E	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
			F	G	H	I	J
1	100	0		0	0	0	0
2	100	0		0	0	0	0
3	100	0		0	0	0	0
4	100	0		0	0	0	0
5	100	0		0	0	0	0
6	100	0		0	0	0	0
7	100	0		0	0	0	0
8	100	0		0	0	0	0
9	100	0		0	0	0	0
10	100	0		0	0	0	0
11	100	0		0	0	0	0
12	100	0		0	0	0	0
13	100	0		0	0	0	0
14	100	0		0	0	0	0
15	100	0		0	0	0	0
16	100	0		0	0	0	0
17	100	0		0	0	0	0
18	100	0		0	0	0	0
19	100	0		0	0	0	0
20	100	0		0	0	0	0
21	100	0		0	0	0	0
22	100	0		5	0	0	0
23	100	0		22	0	0	0
24	100	0		0	0	0	0
25	100	0		23	0	0	0
26	100	0		0	0	0	0
27	100	0		0	0	0	0
28	100	0		0	0	0	0
29	100	0		0	0	0	0
30	100	0		0	0	0	0
31	100	0		0	0	0	0
32	100	0		0	0	0	0
33	100	0		0	0	0	0
34	100	0		0	0	0	0
35	100	0		0	0	0	0
36	100	0		0	0	0	0
37	100	0		0	0	0	0
38	100	0		0	0	0	0
39	100	0		0	0	0	0

40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	100	0
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	100	0
90	100	0
91	100	0
92	100	0

0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
1273	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
651	0	0	0	0
546	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
352	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

92 Day	Availability statistics	
	Uptime (%)	Downtime (%)
	D	E
1	100	0
2	100	0
3	99.54	0.46
4	100	0
5	100	0
6	100	0
7	100	0
8	100	0
9	98.55	1.45
10	100	0
11	100	0
12	100	0
13	100	0
14	99.77	0.23
15	100	0
16	100	0
17	100	0
18	100	0
19	100	0
20	100	0
21	100	0
22	99.59	0.41
23	100	0
24	100	0
25	100	0
26	100	0
27	100	0
28	98.1	1.9
29	100	0
30	100	0
31	100	0
32	99.57	0.43
33	100	0
34	99.78	0.22
35	99.78	0.22
36	99.55	0.45
37	100	0
38	100	0
39	100	0

Performance statistics				
Payment services user interface	Dedicated Interface			
Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
F	G	H	I	J
716				
990				
815				
668				
743				
684				
1001				
951				
1090				
1007				
880				
1480				
791				
861				
1243				
1321				
1007				
1170				
1210				
1310				
1180				
970				
1006				
716				
990				
815				
668				
743				
684				
1001				
951				
1090				
1007				
880				
1480				
791				
861				
1298				
1154				

40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	99.78	0.22
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	99.8	0.2
73	100	0
74	99.77	0.23
75	100	0
76	98.8	1.2
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	100	0
90	100	0
91	100	0
92	99.77	0.23

1265			
860			
1260			
1220			
2234			
1440			
1180			
881			
1003			
711			
726			
794			
1995			
894			
1005			
858			
871			
1129			
2234			
1448			
1180			
881			
1003			
711			
726			
794			
1995			
894			
1441			
1230			
1330			
732			
716			
990			
815			
668			
743			
684			
1001			
951			
1090			
1007			
880			
1480			
791			
861			
1002			
994			
1190			
795			
827			
724			
890			