

Q2 2024 Availability & Performance Report

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0	0	0	0	0	0
2	100	0	0	0	0	0	0
3	100	0	0	0	0	0	0
4	100	0	0	0	0	0	0
5	100	0	0	0	0	0	0
6	100	0	0	0	0	0	0
7	100	0	0	0	0	0	0
8	100	0	0	0	0	0	0
9	100	0	0	0	0	0	0
10	100	0	0	39	20	0	0
11	100	0	0	0	0	0	0
12	100	0	0	0	0	0	0
13	100	0	0	0	0	0	0
14	100	0	0	0	0	0	0
15	100	0	0	0	0	0	0
16	100	0	0	0	0	0	0
17	100	0	0	0	0	0	0
18	100	0	0	0	0	0	0
19	100	0	0	0	0	0	0
20	100	0	0	0	0	0	0
21	100	0	0	0	0	0	0
22	100	0	0	0	0	0	0
23	100	0	0	0	0	0	0
24	100	0	0	0	0	0	0
25	100	0	0	0	0	0	0
26	100	0	0	0	0	0	0
27	100	0	0	0	0	0	0
28	100	0	0	0	0	0	0
29	100	0	0	0	0	0	0
30	100	0	0	0	0	0	0
31	100	0	0	0	0	0	0
32	100	0	0	0	0	0	0
33	100	0	0	0	0	0	0
34	100	0	0	0	0	0	0
35	100	0	0	0	0	0	0
36	100	0	0	0	0	0	0
37	100	0	0	0	0	0	0
38	100	0	0	0	0	0	0

Interface Name/Id
A
openbanking.privatebank.jpmorgan.com

Interface type
B
Dedicated Interface

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

Day	Availability statistics	
	Uptime (%)	Downtime (%)
	D	E
1	99.78	0.22
2	100	0
3	100	0
4	100	0
5	100	0
6	100	0
7	100	0
8	100	0
9	100	0
10	100	0
11	100	0
12	100	0
13	100	0
14	99.77	0.23
15	100	0
16	100	0
17	100	0
18	100	0
19	100	0
20	100	0
21	100	0
22	100	0
23	100	0
24	100	0
25	100	0
26	100	0
27	100	0
28	100	0
29	99.77	0.23
30	100	0
31	100	0
32	100	0
33	100	0
34	99.78	0.22
35	99.32	0.68
36	99.57	0.43
37	100	0
38	100	0

Payment services user interface	Performance statistics			
	Dedicated Interface			
	Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)
F	G	H	I	J
1678				
1895				
2256				
2837				
1982				
2123				
2653				
1657				
1985				
1421				
1345				
1762				
1129				
2234				
1796				
1243				
1833				
1596				
1489				
1226				
1180				
1519				
1271				
1590				
1639				
1390				
1431				
1439				
1412				
1668				
1085				
2058				
1285				
2378				
1626				
1798				
1897				
1298				

39	100	0
40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	99.77	0.23
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	100	0
77	99.75	0.25
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	100	0
90	100	0
91	100	0

1572			
1692			
1847			
1746			
1921			
1270			
1819			
1471			
1590			
1639			
1390			
1131			
1439			
1411			
1668			
1085			
1058			
1285			
1129			
2234			
1796			
1243			
1833			
1595			
1488			
1226			
1180			
1519			
1271			
1590			
1639			
1390			
2131			
1439			
1411			
1668			
1085			
1058			
1285			
2145			
2567			
1090			
1095			
1054			
9744			
1308			
1632			
1016			
1239			
1072			
1093			
1956			
1416			