

Q1 2024 Availability & Performance Report

Interface Name/Id		Interface type				
A		B				
openbanking.privatebank.jpmorgan.com		Dedicated Interface				
Availability statistics		Performance statistics				
Uptime (%)	Downtime (%)	Payment services user interface	Dedicated Interface			
D	E	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
D	E	F	G	H	I	J
1st January	100	0	0	0	0	0
2nd January	100	0	0	0	0	0
3rd January	100	0	0	0	0	0
4th January	100	0	0	0	0	0
5th January	100	0	0	0	0	0
6th January	100	0	0	0	0	0
7th January	100	0	0	0	0	0
8th January	100	0	0	0	0	0
9th January	100	0	0	0	0	0
10th January	100	0	0	0	0	0
11th January	100	0	0	0	0	0
12th January	100	0	0	0	0	0
13th January	100	0	0	0	0	0
14th January	100	0	0	0	0	0
15th January	100	0	0	0	0	0
16th January	100	0	0	0	0	0
17th January	100	0	0	0	0	0
18th January	100	0	0	0	0	0
19th January	100	0	0	0	0	0
20th January	100	0	0	0	0	0
21st January	100	0	0	0	0	0
22nd January	100	0	0	0	0	0
23rd January	100	0	0	0	0	0
24th January	100	0	0	0	0	0
25th January	100	0	0	0	0	0
26th January	100	0	0	0	0	0
27th January	100	0	0	0	0	0
28th January	100	0	0	0	0	0
29th January	100	0	0	0	0	0
30th January	100	0	0	0	0	0
31st January	100	0	14	15	10	0
1st February	100	0	0	0	0	0
2nd February	100	0	0	0	0	0
3rd February	100	0	0	0	0	0
4th February	100	0	0	0	0	0
5th February	100	0	0	0	0	0
6th February	100	0	0	0	0	0
7th February	100	0	0	0	0	0
8th February	100	0	0	0	0	0

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

Availability statistics

	Uptime (%)	Downtime (%)
	D	E
1st January	100	0
2nd January	100	0
3rd January	100	0
4th January	100	0
5th January	100	0
6th January	100	0
7th January	100	0
8th January	100	0
9th January	100	0
10th January	100	0
11th January	100	0
12th January	100	0
13th January	100	0
14th January	100	0
15th January	100	0
16th January	100	0
17th January	100	0
18th January	100	0
19th January	100	0
20th January	100	0
21st January	100	0
22nd January	100	0
23rd January	100	0
24th January	100	0
25th January	100	0
26th January	100	0
27th January	100	0
28th January	100	0
29th January	100	0
30th January	96.93	3.07
31st January	100	0
1st February	91.02	8.98
2nd February	100	0
3rd February	100	0
4th February	100	0
5th February	99.77	0.23
6th February	100	0
7th February	100	0
8th February	100	0
9th February	100	0

Performance statistics

Payment services user interface	Dedicated Interface			
Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
F	G	H	I	J
6050				
4686				
5236				
4780				
6960				
5090				
3540				
3410				
8090				
2790				
2840				
3680				
3990				
3500				
5423				
3810				
6110				
3170				
4730				
3370				
6090				
3820				
4510				
3590				
4450				
6090				
6050				
4686				
5236				
4780				
6960				
5090				
3540				
3410				
8090				
2790				
2840				
3680				
3990				
3500				

10th February	100	0
11th February	99.77	0.23
12th February	100	0
13th February	100	0
14th February	100	0
15th February	100	0
16th February	100	0
17th February	100	0
18th February	100	0
19th February	100	0
20th February	100	0
21st February	100	0
22nd February	100	0
23rd February	100	0
24th February	100	0
25th February	100	0
26th February	100	0
27th February	100	0
28th February	100	0
29th February	100	0
1st March	100	0
2nd March	100	0
3rd March	100	0
4th March	100	0
5th March	100	0
6th March	100	0
7th March	98.34	1.66
8th March	100	0
9th March	100	0
10th March	100	0
11th March	100	0
12th March	100	0
13th March	100	0
14th March	100	0
15th March	100	0
16th March	100	0
17th March	100	0
18th March	100	0
19th March	99.78	0.22
20th March	100	0
21st March	100	0
22nd March	100	0
23rd March	100	0
24th March	100	0
25th March	100	0
26th March	100	0
27th March	100	0
28th March	100	0
29th March	100	0
30th March	100	0
31st March	98.31	1.69

11600			
5436			
2890			
3720			
7820			
3010			
2830			
3170			
2987			
4854			
3220			
4200			
3540			
4150			
2080			
6100			
4070			
2080			
2460			
3390			
3840			
4650			
5423			
3810			
6110			
4840			
5770			
3960			
4290			
5670			
3710			
4040			
3450			
4520			
2380			
3340			
4230			
5234			
5460			
4510			
6440			
4630			
3230			
4532			
3890			
5480			
3920			
2760			
3860			
2470			
2850			