

Q3 2025 Availability & Performance Report

Date	Interface Name/Id		Interface type			
	A		B			
	openbanking.privatebank.jpmorgan.com		Dedicated Interface			
Availability statistics			Performance statistics			
Uptime (%) Downtime (%)			Dedicated Interface			
			Responses in milliseconds			Error response rate
			AISP	PISP	CBPII / PIISP Yes/No	(%)
			G	H	I	J
1st July	100	0	0	0	0	0
2nd July	100	0	0	0	0	0
3rd July	100	0	0	0	0	0
4th July	100	0	0	0	0	0
5th July	100	0	0	0	0	0
6th July	100	0	0	0	0	0
7th July	100	0	0	0	0	0
8th July	100	0	0	0	0	0
9th July	100	0	0	0	0	0
10th July	100	0	0	0	0	0
11th July	100	0	0	0	0	0
12th July	100	0	0	0	0	0
13th July	100	0	0	0	0	0
14th July	100	0	0	0	0	0
15th July	100	0	0	0	0	0
16th July	100	0	0	0	0	0
17th July	100	0	0	0	0	0
18th July	100	0	0	0	0	0
19th July	100	0	0	0	0	0
20th July	100	0	0	0	0	0
21st July	100	0	0	0	0	0
22nd July	100	0	0	0	0	0
23rd July	100	0	0	0	0	0
24th July	100	0	0	0	0	0
25th July	100	0	0	0	0	0
26th July	100	0	0	0	0	0
27th July	100	0	0	0	0	0
28th July	100	0	0	0	0	0
29th July	100	0	0	0	0	0
30th July	100	0	0	0	0	0
31st July	100	0	0	0	0	0
1st August	100	0	0	0	0	0
2nd August	100	0	0	0	0	0
3rd August	100	0	0	0	0	0
4th August	100	0	0	0	0	0
5th August	100	0	0	0	0	0
6th August	100	0	0	0	0	0
7th August	100	0	0	0	0	0
8th August	100	0	0	0	0	0
9th August	100	0	0	0	0	0
10th August	100	0	0	0	0	0
11th August	100	0	0	0	0	0
12th August	100	0	0	0	0	0
13th August	100	0	0	0	0	0
14th August	100	0	0	0	0	0
15th August	100	0	0	0	0	0

16th August	100	0	0	0
17th August	100	0	0	0
18th August	100	0	0	0
19th August	100	0	0	0
20th August	100	0	0	0
21st August	100	0	0	0
22nd August	100	0	0	0
23rd August	100	0	0	0
24th August	100	0	0	0
25th August	100	0	0	0
26th August	100	0	0	0
27th August	100	0	0	0
28th August	100	0	0	0
29th August	100	0	0	0
30th August	100	0	0	0
31st August	100	0	0	0
1st September	100	0	0	0
2nd September	100	0	0	0
3rd September	100	0	0	0
4th September	100	0	0	0
5th September	100	0	0	0
6th September	100	0	0	0
7th September	100	0	0	0
8th September	100	0	0	0
9th September	100	0	0	0
10th September	100	0	0	0
11th September	100	0	0	0
12th September	100	0	0	0
13th September	100	0	0	0
14th September	100	0	0	0
15th September	100	0	0	0
16th September	100	0	0	0
17th September	100	0	0	0
18th September	100	0	0	0
19th September	100	0	0	0
20th September	100	0	0	0
21st September	100	0	0	0
22nd September	100	0	0	0
23rd September	100	0	0	0
24th September	100	0	0	0
25th September	100	0	0	0
26th September	100	0	0	0
27th September	100	0	0	0
28th September	100	0	0	0
29th September	100	0	0	0
30th September	100	0	0	0

	Interface Name/Id		Interface type		
	A		B		
	JPMorgan Online - International		PSU Interface		
Date	Availability statistics		Performance statistics		
	Uptime (%)	Downtime (%)	Payment services user interface		
	Responses in milliseconds				
	D	E	AIS (Balance)	AIS (Transaction)	PIS
1st July	100	0	F	G	H
2nd July	100	0	760	187	1355
3rd July	100	0	733	219	1040
4th July	100	0	789	183	1246
5th July	100	0	723	158	1120
6th July	100	0	765	169	1160
7th July	100	0	720	229	1102
8th July	100	0	752	207	1125
9th July	97.12	2.88	801	231	1400
10th July	100	0	744	202	1125
11th July	99.55	0.45	788	219	1280
12th July	100	0	711	184	1060
13th July	99.76	0.24	794	169	1295
14th July	100	0	793	204	1080
15th July	100	0	1125	179	1690
16th July	100	0	912	243	1335
17th July	100	0	942	210	1230
18th July	100	0	938	203	1430
19th July	100	0	1035	148	1345
20th July	100	0	966	154	1088
21st July	100	0	1001	153	1300
22nd July	100	0	938	178	1195
23rd July	100	0	711	185	1130
24th July	100	0	803	213	1380
25th July	100	0	833	197	1630
26th July	100	0	827	144	1585
27th July	100	0	840	207	1555
28th July	100	0	879	278	1820
29th July	99.75	0.25	767	271	1560
30th July	99.04	0.96	778	267	1245
31st July	93.19	6.81	652	263	1070
1st Aug	100	0	781	325	1345
2nd Aug	100	0	789	649	1640
3rd Aug	100	0	858	260	948
4th Aug	100	0	749	341	1130
5th Aug	100	0	797	404	1530
6th Aug	99.75	0.25	778	526	1215
7th Aug	99.5	0.5	752	317	1205
8th Aug	93.9	6.1	798	292	1170
9th Aug	99.75	0.25	746	251	1003
10th Aug	98	2	680	243	1056
11th Aug	100	0	533	307	783
12th Aug	98.17	1.83	555	314	954
13th Aug	100	0	581	322	1090
14th Aug	100	0	560	316	907
15th Aug	99.48	0.52	560	319	1000
16th Aug	100	0	571	235	963
			557	291	885

17th Aug	100	0	701	367	895
18th Aug	100	0	1033	357	2450
19th Aug	99.77	0.23	864	361	1545
20th Aug	98.83	1.17	814	373	1160
21st Aug	100	0	863	405	1955
22nd Aug	99.5	0.5	728	263	1385
23rd Aug	99.53	0.47	956	285	1415
24th Aug	98.3	1.7	933	423	1950
25th Aug	99.75	0.25	777	377	1497
26th Aug	100	0	762	397	1205
27th Aug	99.77	0.23	786	272	1807
28th Aug	100	0	772	291	1320
29th Aug	100	0	697	245	1140
30th Aug	100	0	926	253	1355
31st Aug	100	0	780	307	985
1st Sep	100	0	754	310	1215
2nd Sep	97.76	2.24	821	303	1450
3rd Sep	98.13	1.87	943	284	1560
4th Sep	100	0	781	281	1355
5th Sep	100	0	742	238	1140
6th Sep	100	0	763	241	1285
7th Sep	99.75	0.25	730	267	917
8th Sep	99.11	0.89	695	276	1145
9th Sep	100	0	734	313	1325
10th Sep	100	0	695	292	1140
11th Sep	95.76	4.24	1395	281	1075
12th Sep	100	0	752	374	1135
13th Sep	100	0	766	274	1380
14th Sep	99.89	0.11	874	295	1230
15th Sep	100	0	945	317	1680
16th Sep	100	0	779	311	1130
17th Sep	99.75	0.25	778	277	1130
18th Sep	98.03	1.97	804	300	1375
19th Sep	100	0	739	250	1135
20th Sep	99.52	0.48	820	252	1135
21st Sep	93.65	6.35	652	286	1315
22nd Sep	100	0	759	292	1385
23rd Sep	99.75	0.25	797	295	1430
24th Sep	100	0	731	287	1050
25th Sep	100	0	785	249	1190
26th Sep	100	0	795	247	1196
27th Sep	100	0	915	260	1155
28th Sep	99.77	0.23	750	374	1156
29th Sep	100	0	777	274	1260
30th Sep	100	0	719	247	1310

The availability & response times of the PSU interface are representative of the payment initiation & account information services that are common across JPMSE's web & mobile interfaces.