

Q1 2025 Availability & Performance Report

	Interface Name/Id		Interface type	
	A		B	
	openbanking.privatebank.jpmorgan.com		Dedicated Interface	
Date	Availability statistics		Performance statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
	D	E	Responses in milliseconds	Error response rate (%)
	G	H	I	J
1st January	100	0	0	0
2nd January	100	0	0	0
3rd January	100	0	0	0
4th January	100	0	0	0
5th January	100	0	0	0
6th January	100	0	0	0
7th January	100	0	0	0
8th January	100	0	0	0
9th January	100	0	0	0
10th January	100	0	0	0
11th January	100	0	0	0
12th January	100	0	0	0
13th January	100	0	0	0
14th January	100	0	0	0
15th January	100	0	0	0
16th January	100	0	0	0
17th January	100	0	0	0
18th January	100	0	0	0
19th January	100	0	0	0
20th January	100	0	0	0
21st January	100	0	0	0
22nd January	100	0	0	0
23rd January	100	0	0	0
24th January	100	0	0	0
25th January	100	0	0	0
26th January	100	0	0	0
27th January	100	0	0	0
28th January	100	0	28	0
29th January	100	0	0	0
30th January	100	0	0	0
31st January	100	0	0	0
1st February	100	0	0	0
2nd February	100	0	0	0
3rd February	100	0	0	0
4th February	100	0	46	0
5th February	100	0	12	0
6th February	100	0	17	0
7th February	100	0	24	0
8th February	100	0	38	0
9th February	100	0	0	0

10th February	100	0	0	0
11th February	100	0	0	0
12th February	100	0	64	0
13th February	100	0	0	0
14th February	100	0	0	0
15th February	100	0	0	0
16th February	100	0	0	0
17th February	100	0	56	0
18th February	100	0	0	0
19th February	100	0	0	0
20th February	100	0	0	0
21st February	100	0	0	0
22nd February	100	0	0	0
23rd February	100	0	0	0
24th February	100	0	0	0
25th February	100	0	0	0
26th February	100	0	16	0
27th February	100	0	25	0
28th February	100	0	35	0
1st March	100	0	0	0
2nd March	100	0	0	0
3rd March	100	0	0	0
4th March	100	0	0	0
5th March	100	0	25	0
6th March	100	0	0	0
7th March	100	0	0	0
8th March	100	0	0	0
9th March	100	0	0	0
10th March	100	0	0	0
11th March	100	0	0	0
12th March	100	0	0	0
13th March	100	0	0	0
14th March	100	0	0	0
15th March	100	0	0	0
16th March	100	0	0	0
17th March	100	0	0	0
18th March	100	0	0	0
19th March	100	0	0	0
20th March	100	0	0	0
21st March	100	0	0	0
22nd March	100	0	0	0
23rd March	100	0	0	0
24th March	100	0	0	0
25th March	100	0	0	0
26th March	100	0	0	0
27th March	100	0	0	0
28th March	100	0	0	0
29th March	100	0	0	0
30th March	100	0	0	0
31st March	100	0	0	0

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

Availability statistics

Date	Uptime (%)	Downtime (%)
D	E	
1st January	100	0
2nd January	100	0
3rd January	100	0
4th January	100	0
5th January	100	0
6th January	100	0
7th January	100	0
8th January	100	0
9th January	99.77	0.23
10th January	100	0
11th January	100	0
12th January	99.77	0.23
13th January	100	0
14th January	100	0
15th January	100	0
16th January	100	0
17th January	100	0
18th January	100	0
19th January	98.06	1.94
20th January	100	0
21st January	100	0
22nd January	99.06	0.94
23rd January	100	0
24th January	100	0
25th January	100	0
26th January	99.33	0.67
27th January	97.06	2.94
28th January	100	0
29th January	100	0
30th January	100	0
31st January	100	0
1st February	99.75	0.25
2nd February	100	0
3rd February	100	0
4th February	100	0
5th February	100	0
6th February	100	0
7th February	100	0
8th February	100	0
9th February	99.78	0.22

Performance statistics

Payment services user interface

Responses in milliseconds

AIS (Balance)	AIS (Transaction)	PIS
F	G	H
595	218	721
741	155	1053
667	246	899
649	233	868
623	161	731
665	169	1100
843	299	1472
692	285	975
705	293	947.5
726	233	1084.5
662	269	802.5
628	172	658
663	588	748
814	407	1570
742	246	1355
758	541	1145
778	451	1485
755	287	1160
745	224	1115
684	149	1050
740	464	1450
697	417	1090
745	378	1190
683	383	1125
719	217	1155
647	186	961
1220	317	1008.5
754	693	1800
635	220	1018
862	312	1810
752	329	1075
724	215	1115
607	151	942
735	188	1031.5
725	359	1380
658	348	1026.5
710	622	1400
708	205	1190
580	191	881
506	229	752

10th February	100	0	743	148	1135
11th February	100	0	670	207	1130
12th February	100	0	679	231	1465
13th February	100	0	744	213	1595
14th February	100	0	646	248	1015
15th February	100	0	693	190	1780
16th February	99.62	0.38	536	217	1090.5
17th February	100	0	746	167	1075
18th February	100	0	624	240	1260
19th February	100	0	592	198	1053.5
20th February	100	0	749	202	1730
21st February	100	0	619	210	1115
22nd February	100	0	615	192	1095
23rd February	100	0	729	296	1193
24th February	100	0	635	168	818.5
25th February	100	0	744	225	2115
26th February	100	0	660	227	1090
27th February	100	0	675	718	1170
28th February	100	0	669	213	1430
1st March	100	0	829	269	1890
2nd March	98.31	1.69	825	147	2235
3rd March	100	0	646	171	1145
4th March	97.78	2.22	693	243	1205
5th March	100	0	642	221	1150
6th March	100	0	640	217	1115
7th March	99.8	0.2	627	542	1080
8th March	100	0	685	259	1335
9th March	100	0	677	153	1125
10th March	100	0	723	140	912.5
11th March	100	0	721	455	1440
12th March	100	0	724	243	1155
13th March	100	0	746	207	1243
14th March	100	0	636	230	1345
15th March	100	0	664	237	1220
16th March	100	0	785	223	1460
17th March	100	0	734	164	1055
18th March	97.25	2.75	681	184	1395
19th March	100	0	694	169	1010
20th March	100	0	648	212	1022.5
21st March	100	0	670	214	1038
22nd March	100	0	802	196	1605
23rd March	99.52	0.48	715	220	1464.5
24th March	100	0	630	163	930
25th March	100	0	726	204	1890
26th March	100	0	671	244	1100
27th March	100	0	720	232	1435
28th March	100	0	734	547	1155
29th March	100	0	682	237	1153.5
30th March	100	0	663	168	945
31st March	100	0	698	164	945

The availability & response times of the PSU interface are representative of the payment initiation & account information services that are common across JPMSE's web & mobile interfaces.