

Q2 2025 Availability & Performance Report

	Interface Name/Id		Interface type			
	A		B			
	openbanking.privatebank.jpmorgan.com		Dedicated Interface			
Date	Availability statistics		Performance statistics			
	Uptime (%)	Downtime (%)	Dedicated Interface			Error response rate (%)
			Responses in milliseconds			
	D	E	AISP	PISP	CBPII / PIISP Yes/No	
1st April	100	0	G	H	I	J
2nd April	100	0	0	0	0	0
3rd April	100	0	0	0	0	0
4th April	100	0	0	0	0	0
5th April	100	0	0	0	0	0
6th April	100	0	0	0	0	0
7th April	100	0	0	0	0	0
8th April	100	0	0	0	0	0
9th April	100	0	0	0	0	0
10th April	100	0	0	0	0	0
11th April	100	0	0	0	0	0
12th April	100	0	0	0	0	0
13th April	100	0	0	0	0	0
14th April	100	0	0	0	0	0
15th April	100	0	25	0	0	0
16th April	100	0	0	0	0	0
17th April	100	0	0	0	0	0
18th April	100	0	0	0	0	0
19th April	100	0	0	0	0	0
20th April	100	0	0	0	0	0
21st April	100	0	0	0	0	0
22nd April	100	0	0	0	0	0
23rd April	100	0	0	0	0	0
24th April	100	0	0	0	0	0
25th April	100	0	0	0	0	0
26th April	100	0	0	0	0	0
27th April	100	0	0	0	0	0
28th April	100	0	0	0	0	0
29th April	100	0	0	0	0	0
30th April	100	0	29	0	0	0
1st May	100	0	135	187	263	0
2nd May	100	0	262	201	150	0
3rd May	100	0	0	0	0	0
4th May	100	0	0	0	0	0
5th May	100	0	0	0	0	0
6th May	100	0	0	0	0	0
7th May	100	0	0	0	0	0
8th May	100	0	0	0	0	0
9th May	100	0	0	0	0	0
10th May	100	0	0	0	0	0

Interface Name/Id
A
JPMorgan Online - International

Interface type
B
PSU Interface

Availability statistics

Date	Uptime (%)	Downtime (%)
	D	E
1st April	97.72	2.28
2nd April	100	0
3rd April	100	0
4th April	100	0
5th April	99.75	0.25
6th April	100	0
7th April	100	0
8th April	96.66	3.34
9th April	100	0
10th April	99.24	0.76
11th April	100	0
12th April	100	0
13th April	99.78	0.22
14th April	100	0
15th April	100	0
16th April	100	0
17th April	100	0
18th April	100	0
19th April	99.75	0.25
20th April	100	0
21st April	100	0
22nd April	100	0
23rd April	100	0
24th April	99.03	0.97
25th April	100	0
26th April	100	0
27th April	100	0
28th April	100	0
29th April	100	0
30th April	99.78	0.22
1st May	100	0
2nd May	100	0
3rd May	100	0
4th May	99.77	0.23
5th May	100	0
6th May	99.75	0.25
7th May	100	0
8th May	100	0
9th May	99.75	0.25
10th May	100	0

Performance statistics

Payment services user interface

Responses in milliseconds

AIS (Balance)	AIS (Transaction)	PIS
F	G	H
792	235	1095
729	293	1415
719	187	1105
679	219	1205
698	183	1266
630	158	1205
930	169	1280
982	229	1790
936	207	1690
643	231	1255
661	202	1335
648	219	1150
685	184	1065
687	169	955
715	204	1290
702	179	1240
754	243	1910
636	210	941
1096	203	2615
640	148	963
608	154	1180
635	153	1073
675	178	1222
659	185	1530
733	213	1735
673	197	1664
704	144	1130
613	207	802
633	278	1190
706	271	1258
623	267	1063
617	263	1020
629	325	1560
611	649	1055
600	260	926
560	341	872
633	404	986
716	526	1306
673	317	1380
601	292	1197

11th May	99.76	0.24	551	251	827
12th May	100	0	630	243	1110
13th May	100	0	724	307	1790
14th May	100	0	684	314	1275
15th May	100	0	616	322	970
16th May	100	0	568	316	918
17th May	100	0	603	319	957
18th May	100	0	564	235	961
19th May	100	0	685	291	1063
20th May	100	0	671	367	1043
21st May	100	0	631	357	1210
22nd May	100	0	646	361	1005
23rd May	100	0	625	373	1145
24th May	99.75	0.25	611	405	1055
25th May	100	0	612	263	832
26th May	100	0	634	285	980
27th May	100	0	660	423	1470
28th May	100	0	621	377	999
29th May	100	0	653	397	1239
30th May	100	0	648	272	977
31st May	98.31	1.69	619	291	1358
1st June	100	0	671	245	930
2nd June	99.78	0.22	618	253	972
3rd June	96.29	3.71	673	307	1065
4th June	100	0	637	310	1070
5th June	100	0	619	303	1060
6th June	100	0	661	284	1175
7th June	100	0	668	281	1211
8th June	100	0	604	238	841
9th June	100	0	542	241	954
10th June	100	0	647	267	921
11th June	97.98	2.02	681	276	1030
12th June	100	0	650	313	1020
13th June	100	0	567	292	1090
14th June	100	0	636	281	962
15th June	100	0	622	374	743
16th June	100	0	654	274	1224
17th June	100	0	691	295	1092
18th June	100	0	704	317	1075
19th June	100	0	731	311	1650
20th June	100	0	693	277	1050
21st June	100	0	666	300	982
22nd June	99.77	0.23	812	250	1210
23rd June	100	0	656	252	1021
24th June	100	0	638	286	974
25th June	100	0	701	292	1470
26th June	100	0	697	295	1222
27th June	100	0	697	287	1020
28th June	99.54	0.46	2810	1525	4900
29th June	97.52	2.48	704	247	1005
30th June	100	0	662	260	980

The availability & response times of the PSU interface are representative of the payment initiation & account information services that are common across JPMSE's web & mobile interfaces.